

# LRF

**Northamptonshire  
Strategic  
Coordination Centre**

**Date: 11/06/2020  
Issue 15**

## Community Resilience Update

## Community Resilience Hub

**Please make sure you add our email address to your safe senders list**

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### Are You Still Available?

**The response of volunteers within Northamptonshire has been outstanding. We cannot help and assist our communities without the support of volunteers, whether this is via the existing groups, new community groups or from the 14,000 pop-up volunteers who came forward to help due to COVID-19.**



*Figure 1 Survey*

As we move into the next phase of the response, and as a county we move toward going back to work, we want to get a better understanding of how this may impact on your role of volunteering to support the response.

The survey below will ask you just a few questions about your role of volunteering during this pandemic. It should only take a few minutes and is incredibly useful in helping us to understand where we are as a county.

<https://northamptonshire.citizenspace.com/emergency-planning/36d87214>

#### **How will the data be used?**

It will be analysed and collated to provide information so that we can plan for the next phase of the COVID-19 response relating to community resilience. This will be grouped by location to better understand to what extent these are influencing factors.

The results will be made available to partners within the Community Resilience Cell (Districts and Boroughs).

By completing the survey you are consenting for your data to be used in this way. Data that you provide is anonymous.

Thank you for both volunteering to support your local community across Northamptonshire and for completing this short survey.

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## Support Line

We continue to receive calls from members of the public who need help, so please promote the number where you can to anyone who needs assistance – and help to support Northamptonshire’s vulnerable residents. You can email [customerservices@northamptonshire.gov.uk](mailto:customerservices@northamptonshire.gov.uk) or the dedicated support line number is:

**0300 126 1000 (option 5)**

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SUPPORT LINE  
NUMBER



**0300 126 1000**

[customerservices@northamptonshire.gov.uk](mailto:customerservices@northamptonshire.gov.uk)

**#NorthantsTogether**

*Figure 2 Telephone helpline*

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## #NorthantsTogether

If you are helping someone in need and have a Twitter or Facebook account, please post about your role using the hashtag #NorthantsTogether just like this example tweet from Armajit Singh Atwal.

**#NORTHANTS  
TOGETHER**

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*Figure 3 Northants Together*



*Figure 4 Northants Together tweet*

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Don't forget, we would love to see pictures of you helping those in need especially if you're wearing your pink hi-vis! Please always ask for permission before posting pictures of others and make sure that people are practising social distancing in any images you send us.

## Would You Like to Continue to Volunteer to Support Your County in Other Emergencies?

The **British Red Cross Community Reserves** is a network of people ready to help in an emergency, supporting their community by sharing public health messages, connecting with others safely and helping provide basic supplies.

**Community Reserve Volunteers** will carry out practical tasks, they have been trained to do: fill sandbags, clear roads and paths, move furniture upstairs in a house before a flood, sort essential supplies, stock and equipment or carry out administrative roles. Community Reserve Volunteers work in small teams led by an experienced Red Cross volunteer who will ensure that the teams are well supported and directed.



Figure 5 Community reserve volunteer

A **Community Reserve Volunteer** is anyone who wants to help their local community if a large incident should occur, but is perhaps unable to commit to regular volunteering with us.

No specialist skills are required and the volunteers can decide whether to respond to an incident on a case-by-case basis.

You can sign up as a Community Reserve Volunteer:  
Email: [reserves@redcross.org.uk](mailto:reserves@redcross.org.uk)  
Website: [www.redcross.org.uk/reserves](http://www.redcross.org.uk/reserves)

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## Celebrating Northamptonshire's COVID-19 Community Champions

To celebrate the work that so many volunteers are doing during this pandemic to help their neighbours, Northamptonshire ACRE is launching Northamptonshire's COVID-19 Community Champions. Groups across the county are invited to share details of the many ways they are supporting the more vulnerable in their community. Examples of support can be in whatever way a group chooses, whether through stories, photos, video diaries or brief statements and examples of the best community support will be brought together into a booklet celebrating Northamptonshire's volunteer champions. All entrants will receive a Community Champions certificate and will be invited to take part in a celebration evening Northamptonshire ACRE will host in spring 2021.



Figure 6 Celebrate our volunteers

Elaine O'Leary, Chief Executive of Northamptonshire ACRE said "As a result of the COVID-19 pandemic, we postponed the annual Northamptonshire Village Awards until next year. But we felt we wanted to mark this period of historic significance and showcase all the valuable work that so many are doing to

support their community. The Northamptonshire COVID-19 Community Champions will give us an opportunity to thank those volunteers who have continued to give support to the most vulnerable in our communities at a difficult time.”

To be part of the celebrations simply download the online form at <https://www.northantsacre.org.uk/covid-19> and enclose a supporting statement along with photos, videos or social media links that highlight how your group or village has supported your community during the pandemic. An example might be a lockdown video diary or photographs of foodbank volunteers delivering food parcels to neighbours. Entrants can nominate what they believe to be their best example of community spirit.

The deadline for entries is 31<sup>st</sup> August 2020.

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## Update from Earth’s Lonely Angels

ELA (Earth’s Lonely Angels) continue to provide meals each Friday night to the homeless in hotels with the help of their amazing volunteers.



*Figure 7 ELA Volunteers*

They also continue to support social workers across Northamptonshire with appeals for food parcels, furniture, befriending and welfare calls. You name it we will be there, including our Facebook appeals and requests for kindness in the community.

We also received some wonderful donations of masks from Audrey Pearce, a local Northampton Scout Leader. It’s been wonderful to see all our organisations and local groups coming together.



*Figure 8 Face coverings*



Figure 9 Donations from shop zero

Shop zero have been one of our donors week in, week out, supporting our missions. This has been a great partnership in helping those in need while also avoiding food going to landfill.

You can visit their Facebook [page](#) for an update on all the work that they are doing.

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## 2020 Scams Awareness fortnight

The 2020 Scams Awareness fortnight starts on Monday 15<sup>th</sup> June.



Figure 10 Scam Aware

This year, protecting people against scams is more important than ever. The coronavirus crisis means more people are facing life-changing issues – from employment and debt, to housing and health – resulting in them being in vulnerable situations. Added to this, the overall heightened uncertainty, anxiety and loneliness caused by the pandemic is making everyone more susceptible and more likely to fall victim to a scam.

Empowering the public against scams is crucial during these uncertain times.

Help us spread the message that scams are crimes that can happen to anyone and that we can all take a stand to help stop them. There are actions we can all take to report them, share stories and raise awareness of scams to safeguard ourselves and others.

Please find downloadable versions of the Friends Against Scams infographics and posters at [www.friendsagainstscams.org.uk](http://www.friendsagainstscams.org.uk) and the [Citizens Advice resources](#). We would be grateful if you could publicise this campaign within your organisation/network and share with friends, family, colleagues and the wider public.

If you have not already done so, then now would be a good time to become a 'Friend Against Scams' and to encourage others to do the same at: <https://www.friendsagainstscams.org.uk/>

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## Key Locality Specific Information

The Community Resilience Hub are working with fantastic Local Community Resilience Teams in the Boroughs and Districts. These are:

Corby	<a href="mailto:communityresilience@corby.gov.uk">communityresilience@corby.gov.uk</a>
Daventry	<a href="mailto:communityresilience@daventrydc.gov.uk">communityresilience@daventrydc.gov.uk</a>
East Northants	<a href="mailto:communitydevelopment@east-northamptonshire.gov.uk">communitydevelopment@east-northamptonshire.gov.uk</a>
Kettering	<a href="mailto:communitys@kettering.gov.uk">communitys@kettering.gov.uk</a>
Northampton	<a href="mailto:forums@northampton.gov.uk">forums@northampton.gov.uk</a>
South Northants	<a href="mailto:healthy.communities@southnorthants.gov.uk">healthy.communities@southnorthants.gov.uk</a>
Wellingborough	<a href="mailto:communitysupport@wellingborough.gov.uk">communitysupport@wellingborough.gov.uk</a>

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## Key Public Messaging

### **CORONAVIRUS ADVICE**

If your symptoms are mild you must not to leave your home. This is called self-isolation.

- Anyone with symptoms must self-isolate for 7 days from when their symptoms started.
- Anyone who does not have symptoms must self-isolate for 14 days from when the first person in your home started having symptoms.

Read more about [when to self-isolate and what to do](#).

### **Stay Alert**

Latest government guidance on social distancing advises the following:

- Stay at home as much as possible
- Work from home if you can
- Limit contact with other people
- Keep your distance if you go out (2 metres apart where possible)
- Wash your hands regularly

Full details available [here](#).

### **Shielding**

Individuals with very specific medical conditions (have organ transplants, specific cancers, severe respiratory diseases, have genetic conditions that increase risk of infection, are on immunosuppression therapies that significantly increase risk of infection or are pregnant with an underlying heart condition) to shield until the end of June and to do everything they can to stay at home.

However, those shielding may wish to consider spending time outdoors once a day. This can be with members of their own household or, for those shielding alone, with one person from another household.

If individuals wish to spend time outdoors, they should take extra care to minimise contact with others by keeping 2 metres apart at all times.

Further information can be found [here](#).

## **CORONAVIRUS TESTING**

People who have coronavirus-like symptoms are being tested to see if they currently have the virus. Testing has now been expanded to everyone.

Social care workers and residents in care homes (with or without symptoms) are now being tested, as well as NHS workers and patients without symptoms where there is a clinical need. [Full details here](#).

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## Staying Social



### **Regular social media (all partners)**

Please regularly retweet:

<https://twitter.com/NHSEngland> - NHS England and NHS Improvement

[https://twitter.com/PHE\\_uk](https://twitter.com/PHE_uk) - Public Health England

<https://twitter.com/mycountycouncil> - Northamptonshire County Council

<https://twitter.com/NorthantsEPTeam> - Northamptonshire Emergencies

<https://twitter.com/ourNHCP> - Northamptonshire Health and Care Partnership

### **Other accounts to keep an eye on and retweet as necessary:**

#### **Health**

<https://twitter.com/NorthantsPH> - Northamptonshire Public health

<https://twitter.com/NHSNene> - Northants CCGs

<https://twitter.com/NHSCorby> - Corby CCGs

<https://twitter.com/NHFTNHS> - NHFT

<https://twitter.com/KettGeneral> - Kettering General Hospital

<https://twitter.com/NGHnhstrust> - Northampton General Hospital

#### **Borough & District Councils**

<https://twitter.com/KetteringBC> - Kettering Borough Council

<https://twitter.com/DaentryDC> - Daventry District Council

<https://twitter.com/NorthamptonBC> - Northampton Borough Council

<https://twitter.com/CorbyBC> - Corby Borough Council

<https://twitter.com/SNorthantsC> - South Northants Council

<https://twitter.com/ENCouncil> - East Northants Council

<https://twitter.com/BCWboro> - Wellingborough Council

### **Police/Fire/EMAS**

<https://twitter.com/NorthantsPolice>

<https://twitter.com/northantsfire>

<https://twitter.com/EMASNHSTrust>

### **Voluntary Sector**

[https://twitter.com/N\\_Watch](https://twitter.com/N_Watch) - Neighbourhood watch Twitter

<https://www.facebook.com/ourwatch/> - Neighbourhood watch – Facebook

[www.facebook.com/northantssar](http://www.facebook.com/northantssar) - Northants Search & Rescue

<https://www.facebook.com/northantsacre/> - Northamptonshire Acre

**Corby Voluntary Community Service (CVCS)** - [accesscorby@yahoo.co.uk](mailto:accesscorby@yahoo.co.uk)

Mobile: 07758 383186

**Daventry Volunteer Centre (DVC)** - [www.daventryvolunteers.org.uk](http://www.daventryvolunteers.org.uk)

Telephone: 01327 300614 or Mobile: 07793 011491

**Kettering Voluntary Network (KVN)** - Mobile: 07912480537

[sean.silver@groundwork.org.uk](mailto:sean.silver@groundwork.org.uk)

<https://www.facebook.com/Kettering-Voluntary-Network-123308457746720>

**Nene Valley Community Action (NVCA)** (covering Wellingborough) - [www.nvca.org.uk](http://www.nvca.org.uk)

Telephone: 01933 313526 or email: [info@nvca.org.uk](mailto:info@nvca.org.uk)

**South Northants Volunteer Bureau (snvb)** - [www.snvb.org.uk](http://www.snvb.org.uk)

Telephone: 01327 358264 or email: [info@snvb.org.uk](mailto:info@snvb.org.uk)

**Voluntary Impact Northamptonshire (VIN)** - [www.voluntaryimpact.org.uk](http://www.voluntaryimpact.org.uk)

Telephone: 01604 637522 or email: [Info@voluntaryimpact.org.uk](mailto:Info@voluntaryimpact.org.uk)

### **Follow the Numpties**

- Wash Your Hands: <https://youtu.be/JvpWZ4WC0GA>
- Social Distancing: [https://youtu.be/DzviaBb\\_pVo](https://youtu.be/DzviaBb_pVo)